



xBYTE

SERVASSIST

We understand the commitment and investment made in IT infrastructure.

We also understand that just because the OEM warranty is up doesn't mean that investment should be decommissioned or replaced. xByte ServAssist offers third party maintenance to help you save money and extend the lifecycle of your IT infrastructure and investment. xByte ServAssist can ensure you receive the support you need for as long as you need with affordable and flexible maintenance options, all within one management portal.

What ServAssist Can Do For You

Just because your OEM warranty has reached EOL (End of Life) doesn't mean that your hardware is ready to be retired. With ServAssist you can extend the lifecycle of your hardware past that OEM warranty, maximizing the value of your hardware without disruption.

Brand Features	xByte Technologies	OEM
Support Offerings	ServAssist	Manufacturer Support
Multiple Service Level Options	✓	✓
24 x 7 Support Option	✓	✓
Hardware Replacement	✓	✓
On-site Engineers	✓	✓
Online Ticketing	✓	✓
Available in Over 60 Countries	✓	✓
Co-Terming Available	✓	✓
Bug Fixes/Patches		✓
OS Updates		✓

-  Flexible & Convenient Solutions
-  Expert Level 3 & 4 Engineers
-  Large Parts Inventory
-  Standard & Customizable SLAs
-  Asset Management Portal
-  Major OEMs Supported